Feature	Description
Alternate Numbers	Allows a user to have alternate phone numbers and extensions.
Anonymous Call Rejection	Allows a user to ignore incoming calls from anonymous callers (those with Calling Line ID Delivery blocked).
Authentication	Allows a user to authenticate an IP phone to make calls.
Automatic Callback	Allows a user to be notified when a busy line within their group becomes available.
Automatic Hold/Retrieve	Causes an incoming call to be automatically put on hold, or causes a held call to be automatically retrieved.
Barge-in Exempt	Allows a user to block barge-in attempts from other users with Directed Call Pickup with Barge-in.
Basic Call Logs	Allows a user to see the most recently received, missed, or placed calls.
Busy Lamp Field	Allows a user to use to monitor the phone status of a list of users via an attendant console phone.
Call Forwarding Always	Allows a user to forward all calls to a specified phone number.
Call Forwarding Busy	Allows a user to forward calls to another phone number when the user's phone is busy.
Call Forwarding No Answer	Allows a user to forward calls to another phone number when the user's phone goes unanswered.
Call Forwarding Not Reachable	Allows a user to forward calls to another phone number when the user's phone is unreachable.
Call Forwarding Selective	Allows a user to forward calls from selected callers to another phone number.
Calling Line ID Blocking Override	Allows a user to override Calling Line ID presentation restrictions and always receive the Calling Line ID if available.
Calling Line ID Delivery Blocking	Allows a user to restrict the public from seeing the user's phone number when making a call.
Calling Name Retrieval	Allows the display of a PSTN-originated caller's name.
Calling Party Category	Allows a category to be associated with a user. The category is included in the signaling for all outgoing calls.
Call Notify	Allows e-mail notifications of calls made to the user's phone number
Call Return	Allows a user to return a call to the last party who called.
Call Transfer	Allows a user to transfer call to another phone
Call Waiting	Allows a user to receive an additional call while already in a call.
Client Call Control	Allows external or third party clients to use the Client Application Protocol for call client applications.
CommPilot Call Manager	A web-based call client which allows user to make calls, hold calls, transfer calls, and make conference calls.
CommPilot Express	Allows a user to easily configure their phone service based on pre-defined profiles.
Customer Originated Trace	Allows a user to originate a trace on the last call received.
Custom Ringback User	Allows a user to configure the ringback played to his callers, based on their phone number, and the time of day.
DID	Allows the user to have a direct phone number and extension
Directed Call Pickup	Allows user to pick up a call to another group member using a feature access code followed by the extension.
Directed Call Pickup with Barge-in	Allows user to pick up or barge-in on a call to another group member using a feature access code followed by the extension.
Diversion Inhibitor	Allows a user to inhibit the terminating party's redirection services.
Do Not Disturb	Allows a user to restrict all incoming phone calls.
External Calling Line ID Delivery	Allows caller ID display for calls external to a group or enterprise.
Hoteling Guest	Allows a user to associate their service profile with a host user and use the host user's device as their primary device.
Hoteling Host	Designate a user as a host which allows another user with the hoteling guest service to use the host's device with the guest's service profile.
Intercept User	Allows a group administrator to graciously take users out of service by providing callers with informative announcements and options.
Internal Calling Line ID Delivery	Allows caller ID display for calls within a group or enterprise.
Last Number Redial	Allows a user to access and dial the last dialed number using a feature access code.
Multiple Call Arrangement	Allows a shared call appearance user to have multiple locations in use simultaneously.
N-Way Call	Allows a user to use N-Way Call conferencing.
Outlook Integration	Allows a user to integrate Microsoft Outlook contacts with the CommPilot Call Manager.
Priority Alert	Allows a user to receive a distinctive ringing pattern or distinctive call waiting tone for selected callers.
Privacy	Allows users to set their visibily within an Enterprise or Group
Push to Talk	Allows a user to make and selectively receive Push to Talk calls.
Remote Office	Allows a user to assign a phone number at a remote site to be the user's current phone number.
Selective Call Acceptance	Allows a user to accept phone calls from selected callers.
Selective Call Rejection	Allows a user to reject phone calls from selected callers.
Sequential Ring	Allows a user to configure a list of phone numbers to ring sequentially when the incoming call matches the specified criteria.
Service Scripts User	Allows user to configure Call Processing Language (CPL) script files to manage incoming and outgoing calls.
Shared Call Appearance 10	Allows a user to have up to 10 additional location assignments.
Simultaneous Ring Personal	Allows a user to configure secondary phone numbers to ring simultaneously when the user's primary phone number rings.
Speed Dial 100	Allows a user to program up to 100 speed-calling codes.
Speed Dial 8	Allows a user to program up to eight speed-calling codes.
Three-Way Call	Allows a user to use Three-Way Call conferencing.
Voice Messaging User	When a user receives a voice mail, an e-mail with the voice mail attachment is also sent to the user.